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| Rami Shoula  Doorman | |
| |  |  | | --- | --- | |  | Profile Highly skilled, experienced and reliable doorman. Adept at providing excellent customer service and knowledgeable about entry screening protocols and safety guidelines. Committed to providing the highest level of support and security. |  |  |  | | --- | --- | |  | Employment HistoryDoorman at 1 New York Plaza, New York January 2017 — September 2019   * Practiced outstanding customer skills when greeting and interacting with residents and visitors. * Designed and implemented safety protocols. * Utilized excellent surveillance skills to ensure security and safety. * Respected the privacy and preferences of each resident and guest. * Maintained excellent attendance records, and recorded accurate information during shifts.  Doorman at London Terrace, New York December 2013 — December 2016   * Approached each shift with a gracious, attentive and courteous attitude. * Greeted all residents and guests with a cordial attitude, and provided them with requested information. * Assisted with incoming and outgoing packages and deliveries. * Maintained a neat appearance and a professional attitude at all times. |  |  |  | | --- | --- | |  | EducationHigh School Diploma, Xavier High School, New York September 2009 — May 2013 |  |  |  | | --- | --- | |  | CoursesThe Art of Hospitality, New York City College of Technology June 2013 — August 2013 |  |  |  | | --- | --- | |  | ReferencesTom Schwartz from London Terrace [schwartz.t@londonterrnyc.com](mailto:schwartz.t@londonterrnyc.com) · 212-334-4544 Camille Rodriguez from London Terrace [rodriguez.c@londonterrnyc.com](mailto:rodriguez.c@londonterrnyc.com) · 212-565-5789 Derek Collins from 1 New York Plaza [derek@1newyorkp.org](mailto:derek@1newyorkp.org) · 917-898-4888 | | DetailsSkills  |  |  | | --- | --- | | Health & Safety | | |  |  |  |  |  | | --- | --- | | First Aid & CPR | | |  |  |  |  |  | | --- | --- | | Customer Service | | |  |  |  |  |  | | --- | --- | | Hospitality Management | | |  |  |  |  |  | | --- | --- | | Security and Surveillance | | |  |  |  Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Dutch | | |  |  | |